

**Location:**

You will report to the Cardiology / Physiotherapy reception desk on the 1<sup>st</sup> floor of the main hospital building.

**On the day of your appointment:**

Please arrive 15 minutes prior to your appointment time as you will be required to fill out some paperwork prior to testing.

**Specialised equipment or services:**

If you require any specialised equipment (i.e. Hoist) or an interpreter during your appointment, please let a member of the unit know prior to your appointment. The hospital does not permit family members to act as interpreters during diagnostic testing appointments; you will need to use a medical interpreter service. Please contact the unit on 020 3370 1013 or [autonomic.investigations@hje.org.uk](mailto:autonomic.investigations@hje.org.uk) and further information on how to book this service will be provided. We will be unable to perform testing if you need an interpreter and a medical interpreter has not been booked for the duration of your testing appointment.

**Late arrivals:**

If you are more than 30 minutes late arriving to your appointment, we may be unable to complete all of the testing.

**Cancellation policy:**

**The Autonomic & Neurovascular Medicine Unit has a 48 hour Cancellation Policy.** If you need to cancel / re-arrange any appointments, we request that you please give us a minimum of 48 hours' notice. For example: if your appointment is at 09:30 on a Wednesday, please let us know no later than 09:30 on the Monday of that week; or if your appointment is at 09:30 on Monday, please let us know by 09:30 on the Thursday of that week. The unit is closed on weekends. We do appreciate that sometimes this is not realistic and will try to be sympathetic to your situation. Failing this a cancellation charge may apply.

**Preparation For Testing****Dietary:**

Each test has different preparation. You may be required to avoid certain foods or drinks for up to 48 hours prior to testing. Please refer to your appointment letter. If you are unsure, please contact the unit on 020 3370 1013.

**Medication:**

Professor Mathias will inform you during your first consultation appointment if you are required to stop any medication for testing. If you are unsure, please refer to your clinic letter

as it will state on the diagnostic & treatment pathway if any medication should be stopped. Alternatively, please email Professor Mathias on [autonomic.investigations@hje.org.uk](mailto:autonomic.investigations@hje.org.uk)

If any new medication(s) have been prescribed or started since your consultation and you are unsure whether you need to stop these for testing, please email Professor Mathias on [autonomic.investigations@hje.org.uk](mailto:autonomic.investigations@hje.org.uk)